

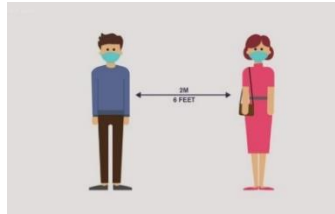
OUR PLEDGE TO YOU

Balloons Above the Valley is committed to the health and safety of our employees and guests.



EMPLOYEE HEALTH

All employees and guests will be required to complete a health screening temperature check.



SOCIAL DISTANCING

Occupancy in vehicles and balloons will be reduced capacity to comply with social distancing.



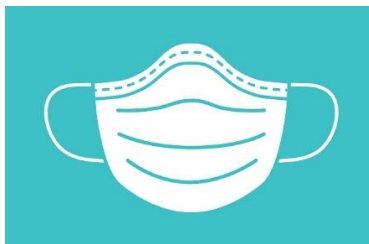
GUEST SANITIZING SPRAY

All employees and guests will be provided with bottles of personal hand sanitizer.



ENHANCED SANITIZING AND DISINFECTING

Vehicles and High Touch surfaces will be disinfected frequently adhering to CDC guidelines, before and after every guest use.



PROTECTIVE FACE COVERINGS

All employees will be wearing protective face coverings to ensure everyone's safety.



HAND SAFETY

All employees will be wearing gloves, using hand sanitizer, and practicing frequent and thorough hand washing throughout the day.



TRAINING AND SAFETY GUIDELINES

We are supplementing our existing safety and sanitation with enhanced COVID-19 trainings. All employees are re-trained on hygiene, sanitation and safety standards.



CONTACTLESS RESERVATIONS AND WAIVERS

Whenever possible, we will email and retain digital records for each passenger prior to day of flight.



SINGLE USE WAIVERS

When guests are unable to use online check-in, we will provide paper waivers for each passenger, sanitizing clipboards and pens after every guest use.

